

Dear Practice,

Following a full procurement process we are pleased to announce that Humber and North Yorkshire Integrated Care Board (ICB) has selected N3i as our new Primary Care Digital/IT Partner with new service delivery effective 01.04.25.

Many of you are already familiar with N3i through their Primary Care Digital/IT provision across the Humber (East Riding, Hull, North Lincolnshire and North East Lincolnshire). This history of effective partnership gives us strong confidence in N3i's ability to support high quality Primary Care Digital/IT services across the entire HNY geography.

We do of course recognise this is a transition for Practices within North Yorkshire and York whose Primary Care Digital/IT service are currently provided via NECS. Please be assured that the ICB will be closely involved with N3i and NECS as part of transition. There will also be engagement and familiarisation sessions for North Yorkshire & York Practices with N3i. Continuity of service and minimisation of disruption will be key guiding principles throughout transition.

Within this new partnership, we are committed to supporting Primary Care in having high quality IT/Digital services day in, day out, whilst also supporting future Digital enablers and innovations as best as possible.

We look forward to a smooth service transition and a strong, productive partnership between Primary Care, the ICB and N3i as we move forward together.

What Next:

We are in the very early phases of mobilisation/transition activities so we will be working with N3i to generate a FAQ's that will support key lines of enquiry. We will also continue to issue further updates as we progress as well as update Practices via existing forums i.e. GP IT Strategy Groups, NYY Digital Primary Care Forum.

If there are any initial queries please do not hesitate to contact David Mills & John Mitchell via hnyicb.digital@nhs.net.